

# IMPORTANT INFORMATION FOR BRACKNELL FOREST COVID-19 VOLUNTEERS

Should you have any significant concerns for the safety or welfare of a resident or neighbour, please contact:

**Adult Social Care – 01344 351500**  
(Monday to Friday, 8.30am-5pm)

**Out of hours – 01344 786543**  
(Monday to Friday, 5pm-9am  
& 24hrs Weekends)

**For concerns about a child,  
report to 01344 352005**

**Thames Valley Police – 101 or 999**  
in an emergency (24/7)

**NHS Helpline –  
111 or 999 in an  
emergency (24/7)**



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**Keeping yourself safe and well whilst helping a resident or neighbour during the Covid-19 outbreak should always be your priority.**

**Please make sure you stay updated on the latest health advice by visiting:**

**[www.nhs.uk/coronavirus](http://www.nhs.uk/coronavirus)**



**If volunteering via a group/charity:**

- follow any protocols they have in place in regards to managing others personal information**
- follow any guidance you are given relating to the management of other peoples money, medication or possessions**

**If you need any advice in regards to your volunteering please contact involve Community Services:**

**[www.involve.community](http://www.involve.community)**

**01344 304404**

**(Mon-Fri 9am-5pm)**

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