

## Coronavirus Social Media Pack

The team have produced a social media pack alongside the press release ([https://www.friendsagainstscams.org.uk/article/505/beware\\_of\\_covid\\_19\\_scams](https://www.friendsagainstscams.org.uk/article/505/beware_of_covid_19_scams)) and letter template. Please share these posts to draw attention to the infographic below that has been designed on how to protect yourself and others from coronavirus scams. The Friends Against Scams training has been updated to include further information on the types of coronavirus scams the team have seen and actions to take to protect yourself and others.

# Wash your hands of coronavirus scams!

## Friends Against Scams aims to protect and prevent people from becoming victims of scams.

**Be aware of people offering or selling:**

- Virus testing kits - these are only offered by NHS.
- Vaccines or miracle cures - there is currently no vaccine or cure.
- Overpriced or fake goods to protect yourself from coronavirus such as anti-bacterial products.
- Shopping or medication collection services.
- Home cleaning services.

**Protect yourself and others:**

- Don't be rushed into making a decision. If it sounds too good to be true it probably is.
- Only purchase goods from legitimate retailers and take a moment to think before parting with money or personal information.
- Don't assume everyone is genuine. It's okay to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.
- If someone claims to represent a charity, ask them for ID. Be suspicious of requests for money up front. If someone attempts to pressurise you into accepting a service they are unlikely to be genuine. Check with family and friends before accepting offers of help if you are unsure.

**Contact**

For advice on scams call the Citizens Advice Consumer Helpline on **0808 223 11 33**  
To report a scam call Action Fraud on **0300 123 2040**  
Contact your bank if you think you have been scammed.

**Be a good friend, help to protect your family, friends and neighbours from scams.**

**Read it. Share it. Prevent it.**

**#Coronavirus #ScamAware**

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**NATIONAL TRADING STANDARDS**

Scams Team

To learn more about the different types of scams visit [www.FriendsAgainstScams.org.uk](http://www.FriendsAgainstScams.org.uk)

Supporting infographic:	Content:	Platform:
	<p>Wash your hands of coronavirus scams and share this postcard with friends and family, protect yourself and others #Coronavirus #ScamAware</p>	  

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Share this infographic with your friends and family to make sure we are all #ScamAware about #Coronavirus



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Be aware of people offering or selling items to test for/cure coronavirus. These are not currently available to purchase. #ScamAware #Coronavirus

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Be aware of people offering shopping or medication collection services. Don't assume everyone is genuine. It's okay to reject, refuse or ignore any requests. Only criminals will try to rush or panic you. #ScamAware #Coronavirus

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Protect your loved ones from coronavirus scams.

Have a look at the updated Friends training for information.

@FriendsAgainst www.friendsagainstscams.org.uktraining/friends-elearning @AgainstScams

Wash your hands of coronavirus scams! The Friends Against Scams training has been updated to include information on coronavirus scams – complete it here: <https://www.friendsagainstscams.org.uk/training/friends-elearning> #Coronavirus #ScamAware



Have a look at the updated Friends Against Scams training to learn more about coronavirus scams and keep those you love safe.

@FriendsAgainst www.friendsagainstscams.org.uktraining/friends-elearning @AgainstScams

The Friends Against Scams training has been updated to include information around #Coronavirus scams. Complete the training and send it to your friends and family to make sure everyone is #ScamAware <https://www.friendsagainstscams.org.uk/training/friends-elearning>

